

Diaper Rental Terms & Conditions

1. To the fullest extent permitted by Singapore law, you, the "Customer", agree to indemnify and hold harmless Baby Planner SG and The Nappy Nook, its directors, officers, employees, affiliates, and agents from and against any and all claims, demands, losses, expenses, damages, and costs, including legal fees, resulting directly or indirectly from or arising out of your use of the cloth diapers and accessories rented to you.
2. All diapers and parts of diapers have been sanitized by The Nappy Nook, either with bleach or with a 90°C wash
3. Neither Baby Planner SG nor The Nappy Nook is liable for any skin or medical conditions or reactions which may develop as a result of using the diapers, as the diapers and parts of diapers have been sanitized to standards according to guidelines by [Clean Cloth Nappies](#).
4. All diapers are in good to excellent condition. Diapers have no stinks or stains. If there are any holes or loose elastics, they will be stated at the time of rental.
5. Rental is for a fixed period of 4 weeks (starting the day it arrives at the address you provide), to the day it is picked from your house to be sent back. A late fee of \$5 per day will be charged and taken out from the \$50 deposit included in your booking of Baby Planner SG's diaper rental services.
6. Baby Planner SG and The Nappy Nook do not lend diapers to children with infections of any sort, including but not limited to yeast/thrush infections, urinary tract infections, etc. If during the rental period your child develops any such condition, you must stop using the diapers immediately and notify Baby Planner SG.
7. Replacement cost for each missing item:
 - Holes, tears or missing/broken snaps of Fitteds - \$5 per diaper
 - Holes, tears or delamination of Pockets or Covers - \$10 per diaper
 - Missing or broken snaps - \$5 per diaper
 - Holes, tears or missing/broken snaps that do not render the diaper unusable - \$7
 - Holes, tears, delamination or missing snaps that render the diaper unusable - \$15 per diaper
 - Snappi - \$5
 - Replacement of bamboo inserts - \$5
 - Replacement of prefolds, hemp inserts, pockets, covers - \$10 each
 - Shot elastics - \$12
 - Replacement of fitteds/AIOs/AI2s/Pull-Ups/Trainers - \$20
8. Items must be returned to Baby Planner SG or The Nappy Nook within 10 weeks past the date of delivery to the Customer despite any damage, otherwise will be treated as missing.